

# **Provider Profile**

State of Connecticut **Department of Developmental Services** 460 Capitol Avenue, Hartford, CT 06106

Project SEARCH Internship Program: No Accepting new individuals? Yes Accepting individuals to Day Programs? Yes Accepting individuals to Residential Programs? Yes

C.	PIN: 1770

**Resources for Human Development Inc.** 

43 R. Marne Street

Hamden CT

Phone: (475) 441-7787 Fax (203) 774-7517 **Corporation Type:** Not for Profit Corp Toll Free:

**TD Phone:** People Served: 25 to 100 people

Web Address www.rhd.org

#### **Contact Information Contact Name Telephone Number - Extension Email Address** Carmen@rhd.org Director: Carmen Santiago-Dennison Carmen@rhd.org Main Contact: Carmen Santiago-Dennison (203) 774-7516 103 Medicaid: Carmen Santiago-Dennison Carmen@rhd.org (203) 774-7516 103 Provider Admin: Siobhan Ryan sryan@rhd.org (203) 774-7516 102 Provider Administrator is the staff responsible for managing access to the DDS applications (WEBRESDAY, IP6) for their agency.

## Qualified to provide the following services to individuals with intellectual disability:

Family Supports	<ul><li>□ Blended Supports</li><li>□ Companion Supports</li><li>☑ Individualized Day Support</li></ul>	<ul><li>✓ Personal Supports</li><li>✓ Respite</li><li>✓ Transportation</li></ul>		
Individualized Home Supports	✓ Individualized Home Supports (IHS)			
Supports in a Day Program	<ul> <li>☐ Customized Empoyment Supports</li> <li>☑ Group Day Services (DSO)</li> <li>☑ Group Supported Employment</li> <li>☑ Individualized Supported Employmen</li> </ul>	<ul> <li>□ Prevocational Services</li> <li>□ Senior Supports</li> <li>t ✓ Transitional Employment Services</li> </ul>		
Supports in a Residential Facility	<ul><li>□ Community Companion Home</li><li>✓ Community Living Arrangement</li><li>✓ Continuous Residential Support</li></ul>	<ul><li>□ Live-in Caregiver</li><li>□ Shared Living</li><li>□ Remote Supports</li></ul>		
Consultant Services	<ul> <li>☐ Health Care Coordination</li> <li>☑ Behavioral Support Services</li> <li>☑ Positive Behavior Support (PBS)</li> <li>☑ Applied Behavior Analysis (ABA)</li> </ul>	<ul><li>☐ Interpreter Services</li><li>☐ Nutrition</li></ul>		
Other Services	<ul><li>☐ Assisted Living</li><li>☐ Assistive Technology</li><li>☐ Adult Day Health</li><li>☐ Camp</li></ul>	<ul><li>✓ Independent Support Broker (FICS)</li><li>□ Parenting Support</li><li>□ Peer Support</li></ul>		

Report Run Date: 4/24/2020



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## **Towns Served**

ANSONIA	BEACON FALLS	BETHEL	BRANFORD	BRIDGEPORT	CHESHIRE	CLINTON
CROMWELL	DERBY	DURHAM	EAST HARTFORD	EAST HAVEN	GLASTONBURY	GUILFORD
HAMDEN	MADISON	MANCHESTER	MERIDEN	MIDDLEBURY	MIDDLEFIELD	MIDDLETOWN
MILFORD	MONROE	NAUGATUCK	NEWINGTON	NORTH BRANFORD	NORTH HAVEN	ORANGE
OXFORD	PROSPECT	ROCKY HILL	SEYMOUR	SHELTON	SOUTH WINDSOR	STRATFORD
TOLLAND	TRUMBULL	VERNON	WALLINGFORD	WATERBURY	WATERTOWN	WEST HAVEN
WETHERSFIELD	WOODBRIDGE					

# **Provider Description**

### Information provided by the provider describing their agency:

Resources for Human Development (RHD) has extensive experience in a wide range of human services, including the development of community-based programs for individuals who have been previously institutionalized and who have multiple diagnoses. Established in 1970, RHD programs include community residences and other community-based services for people with intellectual disabilities, mental illness, and substance abuse disorders, and people who are homeless and includes contracts with federal, state, county, and city agencies to operate programs in fourteen states.

RHD is a values-driven organization. We do not merely encourage all members of the corporation to support the organizational values—instead these values guide our program decisions, and our employees try to remain mindful of them at all times. Although there are a number of values that are important to the organization, the following values are considered to be "cornerstone values":

We believe that by responding to the basic good and strength in people we have the best chance of maximizing positive individual commitment and responsibility. We find this applicable when dealing with employees, recipients of services and other individuals with whom we are in contact through our many corporate activities. In practice, this philosophy translates into encouraging, assisting, supporting, educating and allowing a person to make commitments and take responsibilities. It means trusting employees to do their jobs or believing in their potential to take on more difficult tasks. It means allowing a client of one of our programs to do things that may at times seem risky, knowing that the gains from the attempt (success or failure) will outweigh the stagnation of the status quo.

RHD/Connecticut opened its first program in 1997 and currently operates 10 DDS licensed Community Living Arrangements (CLA's). There are two CLA's and one day program in the South Region. There is one CLA and one consumer supported in a Continuous Residential Support environment in the North Region. There are seven CLA's, one day program and a Supported Living program in the West Region.

Profile Last Update: 9/24/2019

**Quality Profile** 

Link to Quality Profile Quality Profile

Report Run Date: 4/24/2020